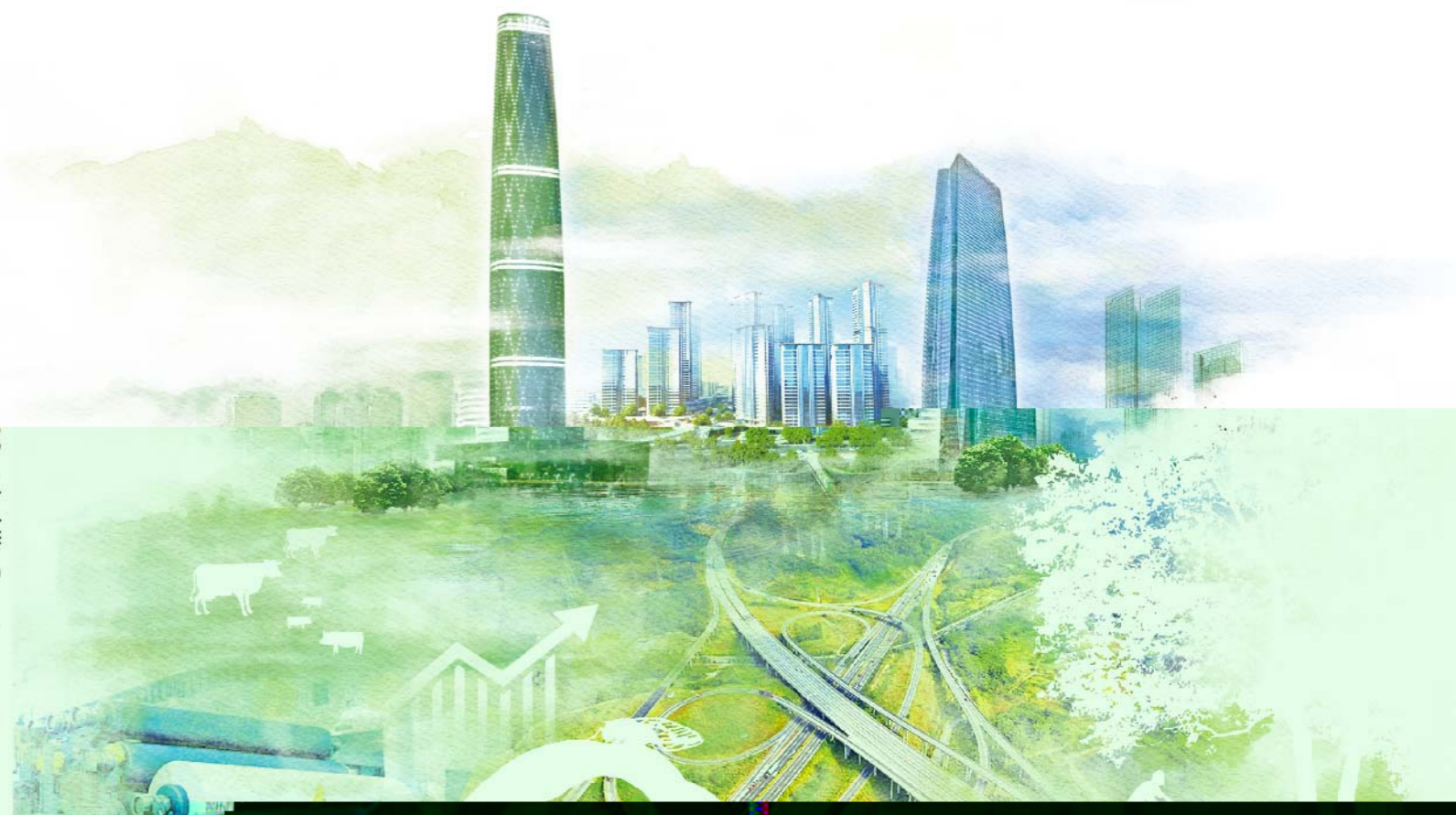




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GUANGZHOU YUEXIU HOLDINGS LIMITED

2022 Sustainability Report



Create Excellent Value Share A Better Life

GUANGZHOU YUEXIU HOLDINGS LIMITED
Sustainability Report

2022

About This Report

Guangzhou Yuexiu Holdings Limited 2022 Sustainability Report (the Report) is the 11th sustainability report issued by Yuexiu Group since 2012. Base on the principles of objectivity, standardization, transparency and comprehensiveness, the Report disclosure the economic, environmental and social practices and performance of Yuexiu Group in 2022.

The report covers the period from January 1, 2022 to December 31, 2022. To enhance the comparability and completeness of the Report, part of the information disclosure might date back to previous years or refer to later years.

The Report is published annually.

The Report covers the "Guangzhou Yuexiu Holdings Limited" as the main object, and its branches and subsidiaries.

For better expression and reading, the appellations "Yuexiu Group", "the Group" and "we" in this report all refer to "Guangzhou Yuexiu Holdings Limited".

GRI Sustainability Reporting Standards (GRI Standards) issued by Global Sustainability Standard Board (GSSB)

The Guide to Reporting on Corporate Social Responsibility in China (CASSCSR4.0) of the Chinese Academy of Social Sciences

The data used in the Report are from Yuexiu Group and its subsidiaries and have been reviewed by Yuexiu Group.

You can download the electronic report from our website:

<http://www.yuexiu.com/shzr/shehuizerenbaogao/>

The Report is available in Chinese and English versions. In case of discrepancy, the Chinese version shall prevail. If you have any comments or suggestions about our sustainability performance, please call (8620)88836888.

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Message from the Top



The year 2022 holds significant importance for Yuexiu Group as it focuses on solidifying its achievements in accordance with the "14th Five-Year Plan". Despite the turbulent external environment, the challenging tasks of reform and development, and the severe impact of the ongoing COVID-19 pandemic, Yuexiu Group, guided by Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era and under the strong leadership of the Guangzhou Municipal Government and the Guangzhou Municipal State-owned Assets Supervision and Administration Commission, has embraced a development strategy centered around steady progress. With a clear focus on our goals, we have united our efforts to overcome challenges and obstacles, thereby propelling our business to new heights.

By the end of 2022, Yuexiu Group achieved significant growth despite challenges. Our total assets reached RMB 965.2 billion, while operating revenue reached RMB 112.5 billion. This remarkable performance has propelled us to the 262nd position among the top 500 Chinese enterprises and the 11th position among the top 100 multinational companies in China, showcasing our growing prominence in China's business landscape.



We have strengthened our efforts in party building, thoroughly studying and understanding the spirit of the 20th National Congress of the CPC. Through various forms of communication, we have deeply ingrained the spirit of the Congress in our employees' hearts, reinforcing the political and organizational foundations of the CPC. This power of unity has launched us towards new horizons. We have taken concrete steps to implement a customer-centered approach, offering high-quality and diverse products and services such as "Yes My Life", "Southbound Trading Connect" and the Huishan Dairy Flagship Store. Our goal is to deliver top-notch products and services that enhance the lives of our customers.

We have successfully integrated CPC's leadership into our corporate governance, enhancing the value created by our headquarters in strategy, assets, management, audit and supervision. With a strong emphasis on the rule of law and compliance, we have ensured the sustainable development of our enterprise. Focusing on core industries like the "Metropolitan Coordinating Region", "Financial Vitality", "Seamless Transportation", and "Food Supply", we are building vital connections to serve the high-quality development of the Guangdong-Hong Kong-Macao Greater Bay Area. We value honesty, integrity, and mutually beneficial partnerships. By leveraging premium resources and fostering collaborative relationships, we aim to strengthen the industrial and value chains, leading to the overall prosperity of the industrial ecosystem.

We focused on building trust internally and externally, promoting market-oriented reforms, and fostering strong partnerships between talents and enterprises to activate the overall development of our group. We also supported the fight against COVID-19, invested in urban development projects, and contributed to rural revitalization, fulfilling our mission as a state-owned enterprise. Moreover, we have actively engaged in public welfare and charitable endeavors, offering support in education, art, healthcare, and various other areas. Through these endeavors, we aimed to give back to society and spread genuine care by radiating positive energy.

We have made significant progress in technological innovation, digital transformation, and intelligent upgrading according to the "Digital Yuexiu 2025" strategic plan. We have enabled business development in various areas, leveraging the integration of industry and finance to promote industrial restructuring, business optimization, and the development of industrial clusters. Additionally, we have actively embraced the national "30/60" target for carbon peaking and carbon neutrality, integrating green concepts throughout our corporate governance from product R&D, resource utilization to awareness cultivation. We have created our own green culture by reducing carbon footprint.

In 2023, we are embarking on a new journey with the comprehensive implementation of the spirit of the 20th National Congress of the CPC and the advancement of our "14th Five-Year Plan". As we move into a new phase of growth, we will adopt a fresh development approach and embody the corporate spirit of "Beyond Excellence". With unwavering confidence and determination, we will pursue high-quality development. We will utilize our unique characteristics and advantages, adhere to our core values, work hard, take responsibility, and strive to propel the Group's growth to new levels of excellence.

Zhang Zhaoxing, Secretary of the Party Committee and Chairman of Yuexiu Group

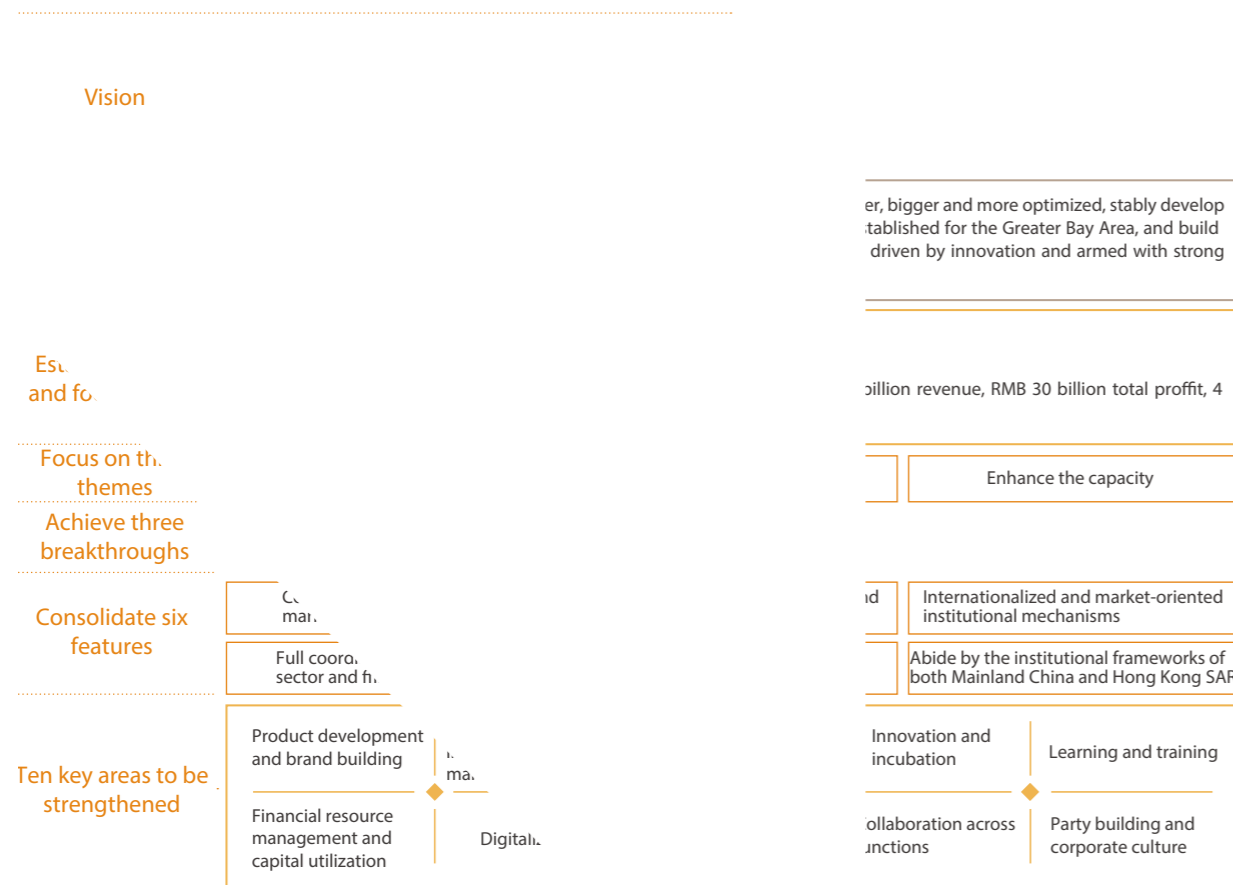
Lin Zhaoyuan, Deputy Secretary of the Party Committee, Vice Chairman and General Manager of Yuexiu Group

About Yuexiu

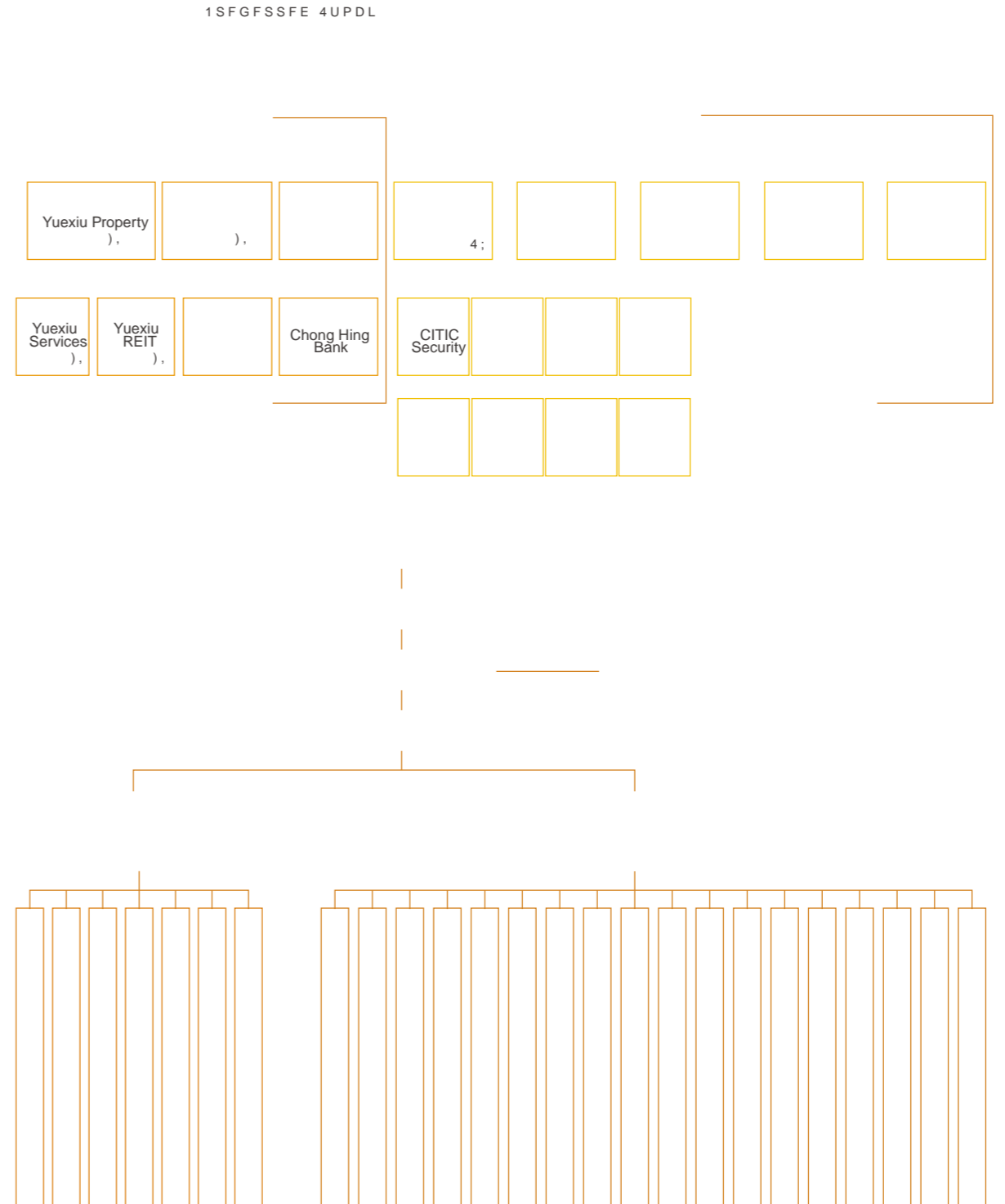
Group Profile

Yuexiu Group was established in Hong Kong in 1985. After 38 years of reform and development, Yuexiu Group has established a “4+X” industries system, which focuses on finance, property, transport infrastructure, and food, the Group’s core business units. The system also covers traditional industries like papermaking and strategic emerging industries that the Group plans to enter in the future. The Group has been recognized as one of the 100 Central SOEs and Subsidiaries and 100 Key or Mainstay Local SOEs (“Double Hundred Enterprises”) for the reform of SOEs by the SASAC of the State Council. Yuexiu Group holds the ownership of six listed subsidiaries: Yuexiu Financial Holdings, Yuexiu Property, Yuexiu Transport, Yuexiu REIT, Yuexiu Services, and Huaxia Yuexiu Expressway REIT.

Strategic planning



Organizational structure



Business sectors

Yuexiu Property have successfully developed over 200 top-notch residential projects and own more than 40 exceptional commercial properties, including the renowned Guangzhou International Finance Center. Our success stems from our strategic focus on both commercial and residential properties and our unique "Development + Operation + Finance" high-end business model. We owns three listed subsidiaries: Yuexiu Property, Yuexiu REIT, and Yuexiu Services.

Yuexiu Transport Co., Ltd. focuses on investment, instruction and operations of expressways, bridges and wharves. By the end of 2022, the company has invested, constructed, operated and managed a total of 18 projects involving expressways, bridges and ports across six provinces and cities nationwide. It holds a majority stake in approximately 556.2 kilometers of toll expressways and bridges, with an equity stake in expressways accounting for approximately 477.7 kilometers of toll roads.

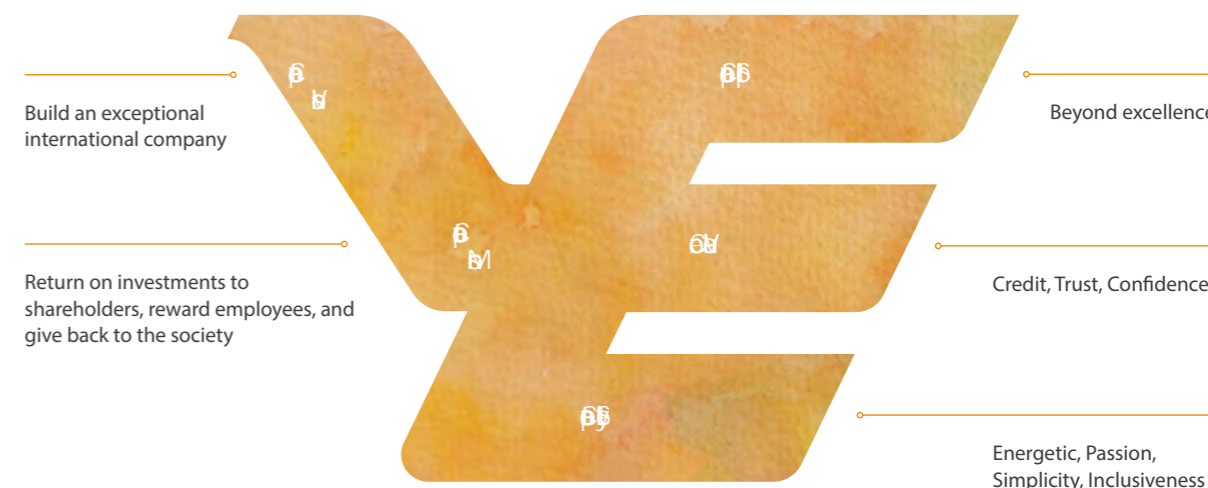
Guangzhou Paper Group Co., Ltd. is a modern and comprehensive industrial enterprise integrating pulping, paper-making, thermoelectricity and environmental protection. Its leading product "Guangzhou Paper" brand newsprint is a National User Satisfaction Product and a famous brand product of Guangdong Province.

The finance segment possess two financial holding platforms, both domestically and internationally, and have banking, asset management, leasing, industrial funds, futures, guarantees, microfinance and other financial business subsidiaries. Yuexiu Financial Holdings is the first local financial holding company listed in China, while Chong Hing Bank boasts a history of over 75 years.

The food segment expands and strengthens the three business platforms of dairy, agri-food and food distribution, with the vision of becoming the No. 1 food group in the Bay Area, first-class in the country and world-renowned.

Corporate culture

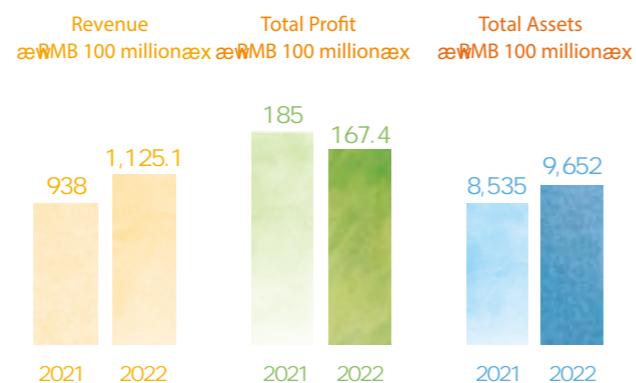
Yuexiu Group's "Way of Faith" corporate culture was newly launched in January 2022, and its core concept includes five elements: corporate vision, corporate mission, core value, corporate spirit and corporate style. "Faith, Credit, Trust, Confidence" are our shared values, and also the meaning of the corporate culture named "Way of Faith".



Yuexiu's Core values

Our 2022

1 The Group made more than RMB 100 billion in revenue for the first time. It maintained the momentum of high-quality development by investing wisely and financing efficiently.¹



Milestones in 2022

2 Yuexiu Property made great progress in its ranking and continued to enhance the development of commercial and residential properties, building new momentum for the company's real estate business.



3 Yuexiu Financial Holdings' transformation and upgrading efforts have yielded positive results, leading to an optimized business and capital structure.



4 The expansion project of Guangzhou's North Second Ring Road has started, and Lankao-Yushi Expressway has been acquired by a listed company, enabling Yuexiu Transport to strengthen its sustainable development.

5 Chong Hing Bank has made new progress in its business in mainland China, with its cross-border business enhanced.



6 The agri-food segment has further clarified its development strategy and initiated a new round of business restructuring and optimization.



7 The Three-Year Action Plan for the Reform of SOEs has successfully concluded, leading to significant improvements in the Group's management practices that align with global standards.



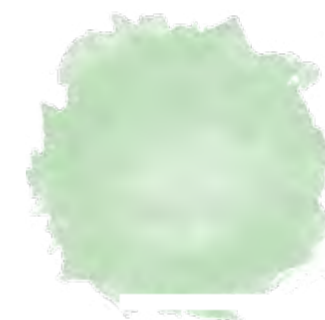
8 The "Way of Faith" corporate culture has been promoted to inject positive energy for reform and development.



9 The Group has actively supported the fight against COVID-19 outbreak in Guangzhou, showcasing our dedication as a state-owned enterprise.



10 As a leading company, Yuexiu Group contributes strength to the socio-economic development of Guangzhou.



Scan to learn about the top ten events of Yuexiu Group in 2022

Note: In 2022, the Group's operating revenue, total profit, and total assets are all calculated on a statistical basis.

Awards in 2022

Awards of the Group

Ranked 262nd on the 2022 list of Top 500 Chinese Enterprises, moving up 37 places from the previous year

Ranked 11th among the 2022 Top 100 Chinese Multinational Companies

Awarded the title of the "Responsible Brand" at the 2022 Responsible Golden Bull Awards

Ranked among the "Top 20 Industry-Leading Brands"

Awarded the title of "Guangzhou Business Model for Charity"

Both the Group and the Group's Charity Foundation were rated as Five-star Charity Institution in the 2022 Guangzhou Charity List

2022 Guangdong Poverty Alleviation Kapok Cup Silver Award

Awards of affiliated enterprises

Yuexiu Property won the "2022 Excellent Award for Chinese Real Estate Enterprise".

Yuexiu Financial Holdings won the 6th China Excellent IR Best Information Disclosure Award.

Yuexiu Transport won the "2022 Outstanding Listed Company Award".

Yuexiu Huishan received the "Outstanding Contributor Award" from China's Excellent Milk Project and the "2022 Outstanding Dairy Processing and Manufacturing Award".

Yuexiu Property won the "2022 Excellence Award for Listed Company".

Yuexiu Financial Holdings won the Best Board Award at the 13th Tianma Award for Investor Relations of Chinese Listed Companies.

Yuexiu Transport won the third prize at the "2022 Guangdong Intelligent Transportation S&T Award".

Yuexiu Husbandry was recognized as an "Excellent Dairy Farming Organization in Guangdong Province".

Yuexiu Services was selected as one of the top 10 listed property service companies in China in 2022 by annual comprehensive strength.

Chong Hing Bank rose to 339th in the Banker's Top 1000 World Banks.

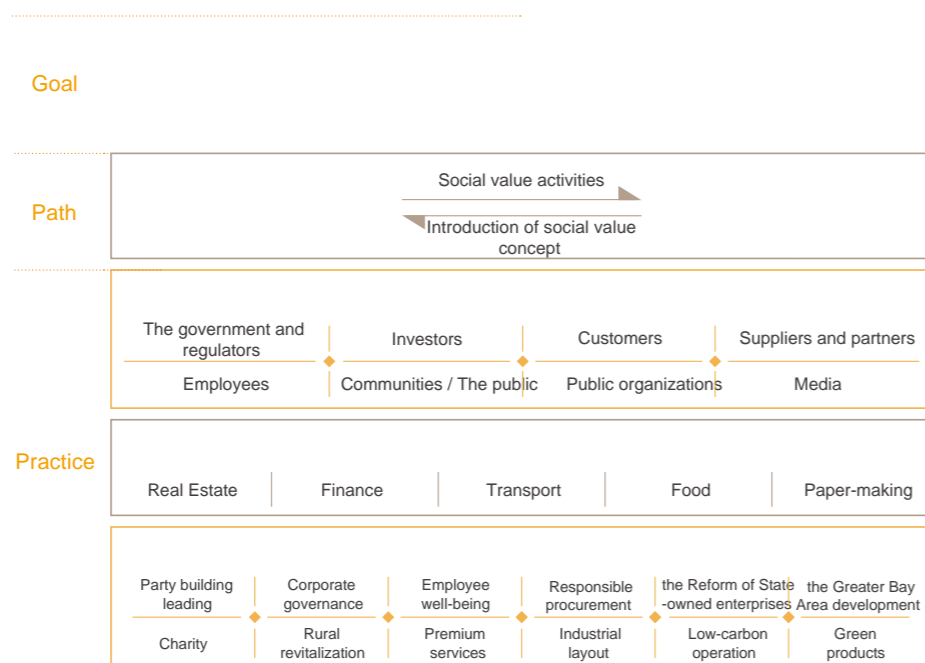
Flagship Milk received the "China Dairy Enterprise Award for High-Quality Development" and the "Gold Award for International Cooperation".

Sustainability and ESG Management

Adhering to the “Beyond Excellence” corporate spirit, Yuexiu Group actively promotes the integration of the concept of sustainable development into corporate development and business operation, and progressively establishes and improves the sustainability management system, so as to balance the corporate social responsibility (CSR) fulfillment, social value creation and sustainable development.

Sustainable development model

Based on the practice of corporate development, We integrate the concept of sustainable development and social value into business operation from three aspects: practice, path and goal, which promotes the implementation of our sustainable development and social value creation work.



Management system

The Group has optimized the working flow of sustainability and ESG management, established a three-tier management system of “leadership-middle level-implementation level”. This structure requires the deep participation of senior executives and heads of subordinate segments, the collaboration of all departments and the connection at all levels, laying a solid organizational guarantee for the sustainable development and ESG management.

- Coordinating the Group's sustainability and ESG-related work
 - Preparing annual sustainability reports and supporting subordinate enterprises to make compliance information disclosure in accordance with relevant requirements
 - Conducting sustainable development training and guiding subordinate enterprises to carry out sustainability development and ESG work in an orderly manner
-
- Coordinating the recruitment and selection of ESG consulting providers for listed subsidiaries, strengthening the unity and resource synergy of ESG reports of the Group
 - Coordinating major issues in the compilation of ESG reports by listed subsidiaries, improving the integration of ESG and operational work
 - Supervising listed subsidiaries to improve the quality of their ESG work and ESG ratings, and monitoring the feedback from the capital market on listed subsidiaries' ESG initiatives
-
- Setting up focal points for sustainable development and ESG work
 - Collecting quarterly and annual sustainability and ESG-related information and implementing specific work

Management performance

ESG capability and performance are crucial for the future development of companies as it is the core competitiveness that drives various aspects of a company. By focusing on ESG, companies can unlock their development potential, enhance their corporate value, and ensure their ability to thrive throughout different industry cycles.

Based on our sustainability and ESG management system, we have created a detailed plan to manage and carry out related tasks. This helps us effectively improve our ability in management and communication. In 2022, the Group received the Golden Bull Award for Responsibility Leader from the State-owned Assets Supervision and Administration Commission of the State Council and the China Social Responsibility 100 Forum, and was named one of the top ten service provider at the Second Greater Bay Area Social Value Forum for SOEs.

In 2022, the Group's subsidiaries have been actively involved in ESG management and practice.

The infographic details ESG performance across five key business segments:

- Real Estate:** The real estate segment has incorporated ESG concepts into its corporate strategies and is dedicated to developing environmentally friendly and healthy buildings that prioritize “respect for nature, people, health, comfort, intelligence, and low-carbon”. It has also created green development strategies and introduced 34 new projects that meet the criteria for green buildings.
- Finance:** The finance segment is actively promoting the establishment of an ESG management system and incorporating green finance and responsible investment concepts into its operation. Yuexiu Financial Holdings, Yuexiu Financial Leasing, and Guangzhou Futures have published their first ESG report. Moreover, Yuexiu Financial Holdings and Yuexiu Financial Leasing have received an A rating in China Integrity Green Gold's ESG ratings.
- Transport:** The transport segment has enhanced emergency handling mechanism, improving its ability to anticipate, respond to, mobilize, and manage road traffic emergencies. This helps prevent and minimize the damage and impact caused by emergencies. Additionally, it has actively advanced paperless toll stations on roads and bridges, as well as purchased environmentally friendly snow-melting agents.
- Food:** The food segment is actively developing modern ecological agriculture and husbandry integrated industrial projects to establish modern, large-scale and intensive environmental pig breeding demonstration bases. It also focuses on rainwater and sewage diversion canal, bedding material regeneration system, oxidation pond expansion and repair, and other renovation and upgrading projects, in order to lay the foundation for the realization of “zero” emissions from farms and 100% resource utilization of dairy cattle breeding waste.
- Paper-making:** Guangzhou Paper Group has successfully improved the treatment of wastewater, solid waste, and waste gas, resulting in a continuous reduction in the concentration of pollutants in wastewater. Additionally, it has made efforts to replace plastic by developing and commercializing leak-proof paper bags.

Sustainability issues

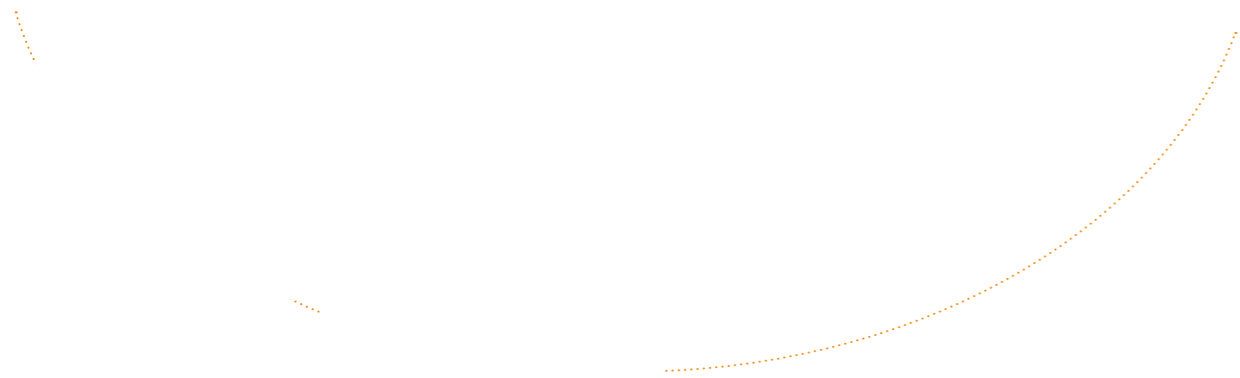
The identification and management of sustainability topics is a top priority of the Group's work. Based on the questionnaire survey, we comprehensively collect the views of the government, regulatory bodies, investors, customers, employees and other stakeholders, and identify the material topics closely related to Yuexiu Group from dimensions of the importance to stakeholders and the importance to the Group's development, so as to determine important material topics disclosure in the sustainability report and priorities for future sustainable development work.

1	Promoting Bay Area development
2	Serving national strategy
3	Promoting industrial upgrade
4	Employee rights
5	Optimizing industrial structure
6	Deepening the reform of state-owned enterprises
7	Serving livelihoods of people
8	Operating performance
9	Talent development
10	Offering high-quality products and services
11	Customer rights and interests
12	Employee care
13	Launching strategic cooperation
14	Servicing urban construction
15	Boosting industry development
16	Compliance and risk management
17	Party building leading
18	Engaging in rural revitalization
19	Insisting on innovation-driven development
20	Carbon peaking and carbon neutrality goals
21	Practicing green operation
22	Responsible procurement
23	Advocating community welfare
24	Carrying out green cooperation
25	Optimizing community relations
26	Digital transformation

Stakeholder communication

The Group attaches great importance to communicate with stakeholders, understand and respond to the expectations and demands of stakeholder through diversified communication channels, and promote the optimization and improvement of the sustainable development work in an orderly manner, so as to achieve win-win cooperation with all stakeholders.

The government and regulators	Regular work report Daily communication Information submission	Legal compliance and risk management Deepening reform and innovation Serving national strategy	Consolidating the business foundation Stimulating reform vitality Servicing the overall interest of the country
Investors	Issuing the annual report Convening the board meeting Information disclosure	Promoting the development of core business New businesses and restructuring Innovation of operation mode	Promoting industrial integration and upgrading Accelerating business layout and optimization Stimulating reform vitality
Customers	Information disclosure Customer research Relevant activities	Perfect service system Promoting product and service innovation Safeguarding legitimate rights and interests	Strengthen the quality control of products and services Create excellent products Enhancing customer experience Protecting the rights and interests of customers
Suppliers and partners	Project cooperation Daily communication	Open and transparent procurement Cooperation with integrity	Building a responsible supply chain Launching strategic cooperation
Employees	Exchange meeting Feedback Visits	Legal and compliance employment and equal employment Employee development Promoting employee well-being Ensuring work safety and occupational health	Protecting the rights and interests of employees Supporting staff development Caring for employee life Safeguarding safety and health
Communities/ The public	Public welfare activities Volunteer services Information disclosure	Launching volunteer activities Promoting people's well-being	Carrying out charity activities Supporting employee volunteer service Supporting rural revitalization
The environment	Environment impact assessment Environment protection activities	Reducing the impact on the environment Carrying out energy conservation and emission reduction activities Environment protection publicity	Environment management Green operation Green activities
Charity organizations	Public welfare activities Volunteer services	Enhancing the professionalism and sustainability of charity Carrying out charity activities Promoting people's well-being	Engaging in volunteer activities Carrying out charity activities Fighting COVID-19
Media	Media interview Daily communication	Promoting the development of core business New businesses and restructuring Deepening reform and innovation Promoting people's well-being	Promoting industrial integration and upgrading Accelerating business layout and optimization Stimulating reform vitality Providing community services





Rural Revitalization Paves the Way for a Brighter Future

Value Spotlight

Footprints: Planting Seeds of Hope for Rural Revitalization

Bearing in mind its obligations as a state-owned enterprise, Yuexiu Group has intensified its support to key counties for rural revitalization and remains committed to solidifying its achievements in poverty eradication. In 2022, Yuexiu Group was chosen as the chairman of the Modern Agricultural Park Association for Guangdong-Guangxi & Guangdong-Guizhou Collaboration. It aims to establish an interactive mechanism among enterprises, associations, and the government to facilitate holistic and high-quality rural development.



Our overall investment in rural revitalization amounts to

RMB **22.287** million

Out of which, RMB **13.287** million was specifically invested in the Conghua Field Complex

while the total cash donation reached RMB **22.287** million

Additionally, RMB **9** million was allocated for industrial assistance.



Imprint: Boosting the movement for Rural Revitalization

Yuexiu Group is deeply committed to implementing the strategy of rural revitalization. To achieve this, we are focusing on key elements such as industry, finance, consumption, talents, education, and employment. We are also strengthening collaboration and paired assistance between the eastern and western regions. Our efforts include the development of several rural revitalization projects. These projects encompass a whole industrial chain for pig breeding, a pilot project combining insurance and futures, and an international hotel training base. These initiatives aim to enhance the sustainable development of the countryside and contribute to the overall growth of rural areas.

Boosting industrial assistance



We understand that a thriving industrial sector forms the foundation for rural revitalization. Leveraging our strengths in agricultural resources, we are actively promoting integrated pig breeding projects and supporting the launch of the Yuexiu-Haid shrimp breeding project in Dongli Town, providing valuable industrial support for rural revitalization in the region.

Our ultimate goal is to foster the development of the entire pig farming industry chain, ensuring sustainable growth and prosperity in rural areas. Yuexiu Group has successfully launched pig breeding projects in five districts and counties across three prefecture-level cities, namely Bijie, Qi'nan Prefecture, and Anshun in Guizhou Province. Currently, eight projects are either operational or under construction, totaling approximately RMB 1.75 billion in investment, with a combined design capacity of 1.02 million pigs. Seven projects have already been completed and put into operation, while one project is still under construction. Through close collaboration with farmers, we strive to cultivate an eco-friendly approach to pig breeding. We utilize the surrounding land of our breeding projects to explore the integration of farming and breeding through eco-agriculture initiatives. In Fengkai County, Zhaoqing City, we invested 3.2 billion RMB to build an integrated pig farming agricultural industrial park project, which will realize large-scale batch production through self-breeding and self-feeding mode, with an annual output of 1.08 million hogs.

Yuexiu-Haid shrimp breeding project in Dongli Town is under construction to drive rural revitalization efforts, Yuexiu Group and Haid Group have established a joint venture. Together, we are building a shrimp farming park in Dongli Town, Leizhou City. In August 2022, the Yuexiu-Haid shrimp breeding project officially commenced in Dongli Town. With a long-term planned area of 3,000 mu (approximately 494 acres) and an estimated total investment of RMB 1 billion. Notably, the project incorporates an innovative Rural Revitalization Fund, which sets aside 6% of the net profits generated annually for rural revitalization and poverty prevention in Dongli Town.



Yuexiu Group is committed to promoting the “deep integration” of the first, second, and third industries. As part of this commitment, we have independently invested approximately



Belief serves as the guiding principle for Yuexiu Group, shaping its core values and driving enterprise development with a focus on creating value. The Group unites all employees with a spirit of hard work, enhance the quality of life for all by providing services par excellence, and pursues outstanding performance relentlessly through industrial development. Yuexiu employees hold a sincere belief in their work.



Gathering Momentum for Development with a Hard Work-oriented Mindset

The Group adheres to the political construction of the Party as the leader, closely follows the spirit of the 20th National Congress of the CPC, unwaveringly strengthens the Party's comprehensive leadership and Party building and actively seeks out talented individuals to gather the necessary momentum for advancing into the new development stage and promote high-quality corporate development.

Welcoming the 20th national congress and striding on new journey

With great enthusiasm and renewed energy, the Group warmly welcomes the 20th National Congress of the CPC. We wholeheartedly study and implement the spirit of the congress, putting into action the decisions and plans set forth by the CPC Central Committee. Through our practical efforts, we aim to achieve high-quality development and create a new dimension for our organization.

Fortifying party building in the Group

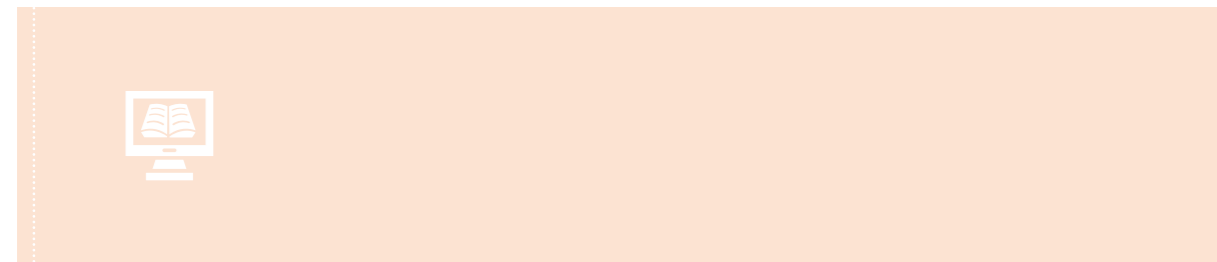
The Group places great importance on the education of Party members, focusing on the essential and ongoing tasks of Party building. It aims to establish itself as a brand with high-quality Party building by creating a permanent mechanism for regular training and education, optimizing education and training methods, and enhancing Party building standards.

The Group actively promotes the construction of high-quality grassroots Party organizations and carries out model Party organization creation activities in depth. Representative Party committees and branches from subsidiaries such as Yuexiu Property Party Committee, Yuexiu Financial Holdings Guarantee Party Branch, General Party General Branch of Yuexiu Transport's




On October 25, 2022, the Party Committee held a theoretical study session for its leading members to promote the spirit of the 20th National Congress of the CPC. This session played a significant role in deepening the understanding of the congress's content and spiritual essence, enhancing the party members' and cadres' political judgment, comprehension and execution, and demonstrating and leading the group to comprehensively study and implement the spirit of the 20th CPC National Congress.

The Group continuously explores innovative training methods to improve the quality and efficiency in Party member education and training. The training curriculum incorporates immersive learning with scenario simulations, including a challenging sandbox for Party affairs education. The Group utilizes the smart Party building platform and “Yuexiu Leadership Online” to share important speeches and instructions by President Xi Jinping, as well as information on Party building and cultural development.



In anticipation of the upcoming 20th National Congress of the CPC and in celebration of the 101st anniversary of the founding of the Party, the group held a special activity with the theme of “Celebrating the 20th National CPC Congress and Beginning a New Journey”. By creating a platform for interaction and communication, it effectively motivates Party members to participate in training and learning, and enhances the educational effectiveness.

The event saw the participation of _____ from _____ with a participation rate of _____ people _____ Party branches, _____ %

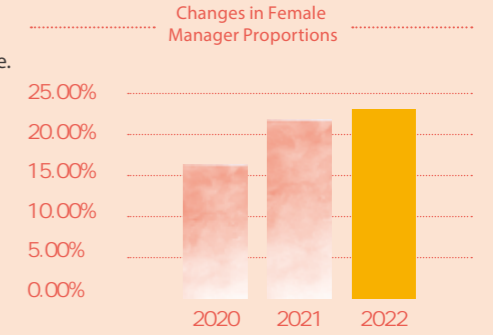


Protecting the rights and interests of employees

The company ensured that all employees had signed labor contracts and received social insurance coverage.

Moreover, there were no instances of employing child labor or forced labor throughout the year.

Changes in Female Manager Proportions



Year	Female Manager Proportions
2020	15.00%
2021	20.00%
2022	22.00%

- by building short, medium, and long-term incentive systems
- and continuously improving the differentiated salary mechanism
- Provide statutory benefits such as timely and full payment of five social insurance and housing fund, as well as maternity leave, subsidy to stabilize jobs, compensation insurance for occupational injury, and pension plan, etc.
- Supplementary benefits like paid holidays, meal benefits, holiday greetings. We are also expanding coverage of enterprise annuity and supplementary medical insurance.

Talent development

The Group aims to build a learning capability that is comparable to the Fortune 500 companies and become a talent hub for innovation. To achieve this goal, the Group is constantly improving its talent training system, optimizing talent development mechanisms, and expanding talent development channels. We also encourage the rapid growth of exceptional talents to boost employee engagement and enthusiasm and help them realize their potential.

The Group offers tailored and differentiated training products to employees based on their skills required for different positions, and establishes a talent training system consisting of three parts for strategic added value, corporate culture enhancement, and fast-track for talent pipeline.



Yuexiu Leadership University's three-pronged talent training system



Yuexiu Property's training program for key talents



Flagship Milk's campus recruiting program

We actively integrate online and offline training and build a comprehensive online learning platform called "Yuexiu Leadership Online". We upgrade it according to business needs to improve training efficiency.



"New Star Training Camp" combines online learning and offline training camps to help new employees realize cultural integration and adapt to their new work. During the online training, trainees can learn about the Group's working environment and its operations through livestreaming. Such immersive experience enables them to gain practical business knowledge. In the offline training camps, trainees will take part in activities such as Yuexiu Stage Drama, offline marketing practice, cultural expansion, and communication and sharing sessions, which can help them develop a stronger sense of belonging and improve team cohesiveness.

The Group is constantly improving the Management Measures for Employee Promotion, enhancing the dual-channel talent development mechanism, and regularly promoting employees based on job vacancies and their qualifications. We also increase opportunities for talent rotation and exchange to provide a better platform for employees' personal growth.

Excellence in Service: a Customer-centric Approach

Yuexiu Group strives to meet the evolving needs of customers by offering a wide range of high-quality products and services for wonderful urban life. We place great emphasis on product safety and quality control to instill trust and confidence in our customers.

Empowering beautiful dreams

Through ongoing improvements in customer services across various sectors such as housing, finance, mobility and catering, we aim to provide a satisfying and top-notch experience for customers.

- **Yuexiu Property:** Established a comprehensive system called "YES My Life" for urban housing and essential services. The system comprises four core components: "YESite", "YESense", "YESmart", and "YESocial", which aim to provide a well-rounded, intelligent, and healthy living experience for residents.
- **Yuexiu Services:** Introduced three major products, namely "Premium", "Platinum", and "Pleasure", to offer professional, exquisite, and tailored services to ensure that each owner receives the specific support and assistance they require.
- **Yuexiu Senior Housing:** Developed communities and apartments for elderly care, including Yuexiu Yueluju, Yuexiu Haiyuehui and Yuexiu Haiyiyuan, to improve the living environment of elderly individuals, ensuring their well-being and enhancing their quality of life.



- **Yuexiu Financial Holdings**
Support regional economic growth by addressing financial risks and supporting projects that benefit livelihoods, manufacturing, and emerging industries.

Introduced innovative and inclusive financial products and services such as financial leasing and financial guarantees specifically designed for small, medium, and micro enterprises (SMMEs).



Opening ceremony of the Zhangweixin Super Bridge

- **Flagship Milk**
Introduced Five Rams ice cream bar in creative shape and opened pop-up shops, including one called Dr. Fresh Lab and one in the park.



Five Rams ice cream bar in creative shape

- **Huangshanghuang**
Introduced a variety of new products—— including self-heating rice with preserved meat (the first of its kind)

mini Cantonese sausages

spicy preserved sausages

Hunan-style preserved meat



Maintaining high standards of quality

The Group improves product safety and quality management in all areas with effective measures. We actively organize activities to introduce our products and provide after-sales services to enhance customer satisfaction.

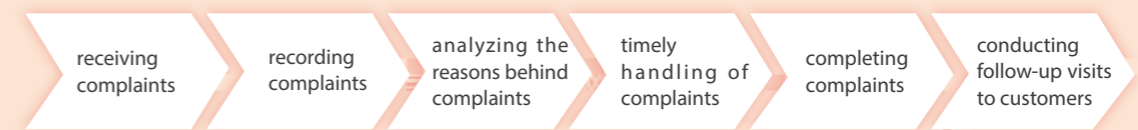
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All regional offices of Yuexiu Property have established quality control teams to ensure stringent requirements are met throughout the entire process, from project design, construction, acceptance, delivery, and ongoing quality assurance. This commitment allows the company to consistently deliver high-quality commercial and housing properties to customers.
- 
 - To ensure the safety and liquidity of capital, Yuexiu Financial Holdings focuses on promoting efficient financing and making precise investments.
 - Chong Hing Bank and the Hong Kong Quality Assurance Agency have deepened their collaboration to develop green financial products and offer certification and accreditation services. This partnership aims to enhance the overall quality of financial products.
- 

Yuexiu Transport has prioritized the quality of construction materials and processes. The company has actively engaged in research and promotion of road maintenance technologies, such as the super-adhesive abrasive layer technology, to improve its capabilities in ensuring optimal road quality.
- 
 - Yuexiu Foods has further improved the food safety operation system as “horizontal to the edge, vertical to the end” by constantly optimizing the food safety control mechanism, organizing exhibitions with the lead of food safety culture, strengthening the safety risk prevention and control capacity, and obtaining certification for food safety management system.
 - Flagship Milk is committed to ensuring product quality by implementing risk mitigation strategies related to product storage, consumption, and heating conditions. The company provides clear warnings on product packaging and manuals to prevent any compromise in product quality due to non-compliant conditions.
 - Yuexiu Huishan obtained the first food safety compliance system certificate in China.
- 

Guangzhou Paper Group is actively promoting the development of key production technologies to adapt to changes in raw materials and ensure the optimal quality of paper.

Yuexiu Services ensures efficient and satisfactory resolution of customer complaints through the following steps. This process improves complaint handling efficiency and enhances customer satisfaction.



Yuexiu Huishan has made improvements in its food safety governance system, operational procedures, and management systems. These changes are aimed at providing full assurance of the product quality and safety within the company.

Management body

The company established a Food Safety Committee and a Food Safety Management Center, and each business unit has set up its own food safety management organization, forming a network for food safety management.

Management framework

The company has also developed a food safety management system and technical standards, such as the *Liaoning Yuexiu Huishan Holding Company Limited Interim Accountability System for Food Safety Management*. These standards guarantee the closed-loop management of food safety.

Management assessment

Yuexiu Huishan has set management objectives and assessment plans based on its food safety management system. They have signed accountability letters with the heads of each business unit, ensuring that food safety responsibilities are clearly defined and implemented at every level.

Management system

Yuexiu Huishan has complete the certification of HACCP, GMP and FSSC 22000 food safety management system, and fully implemented within the company to guarantee the quality and safety of dairy products.

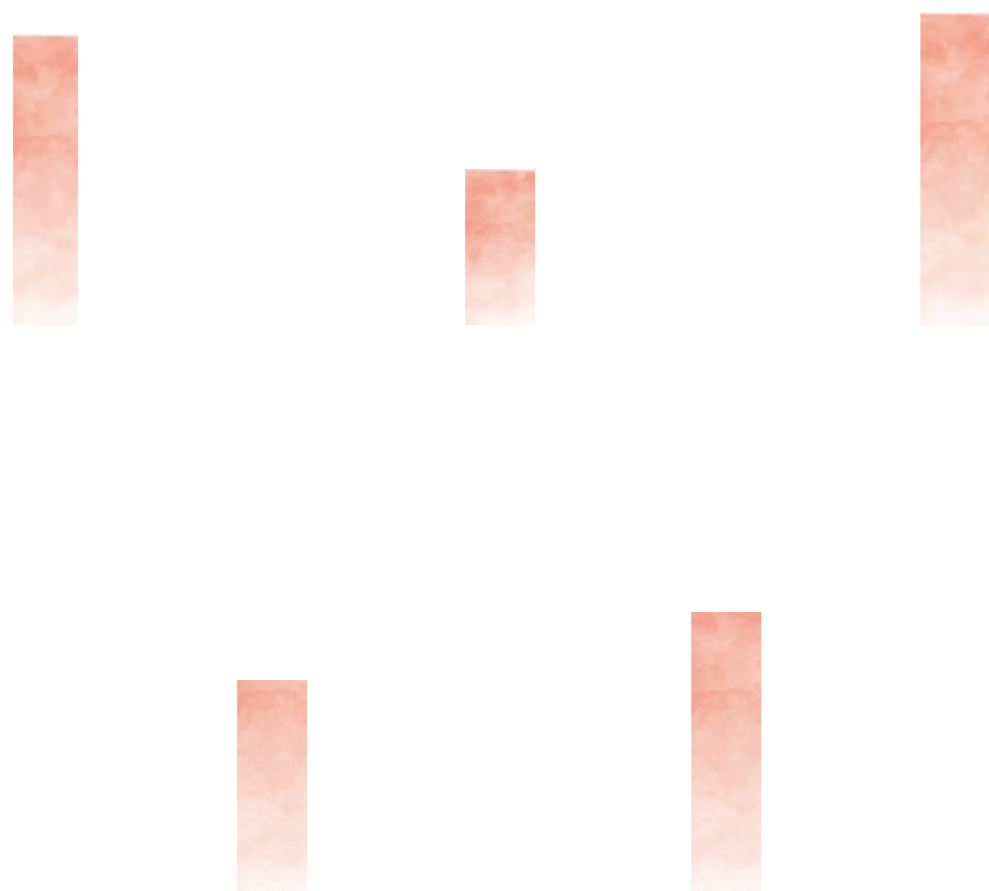
Milk powder production line of Yuexiu Huishan intelligent factory

Pursuing Excellence and Maximizing Value Creation

Yuexiu Group follows the development concept of "Embracing Stability While Reaching for Greatness". Centered on its areas of focus, it continuously optimizes its strategic planning. The Group strives to create and enhance corporate value through innovative approaches.

Enhancing operational value

Yuexiu Group prioritizes fostering collaborations within the industry and consistently improving the quality and efficiency of its operations to enhance overall operational efficiency, effectiveness, and profitability, thereby achieving the strategic goal of becoming a Fortune Global 500 company with high quality.



Optimization of strategic planning

Building on 38 years of development, Yuexiu Group has created a well-structured business portfolio known as "4+X". This portfolio encompasses the primary, secondary, and tertiary industries, with each business unit providing support to one another. It ensures a balanced and cohesive structure within the Group. The Group leverages its advantages in integrating production and finance to accelerate the development of each subordinate business unit and optimize its business portfolio.



Yuexiu Property strives to maximize the advantages of its key businesses.

- The Group is committed to focusing on "key first- and second-tier cities" for its development plans, with 93% of its total land reserve area located in these cities. This strategic approach provides a solid foundation for its industrial upgrading strategy.
- The TOD Research Institute has been established to upgrade the Transit-Oriented Development (TOD) model, enabling a transition from basic transportation functions to a comprehensive TOD 5.0 model that integrates transportation system, city, industries, business, residential community and people.
- It focused on both commercial and residential properties, and builds a new real estate and commercial platform which is positioned as a "Stabilizer" for Yuexiu Property's performance guarantee, a "Accelerator" for capital recovery and a "Booster" for business expansion.



Yuexiu Financial Holdings continues to enhance its financial product services and drive innovation, playing a crucial role in supporting regional economic development.

- Yuexiu Industrial Fund strengthens its investments in the artificial intelligence industry, with a particular focus on smart vehicles. It aims to accelerate the development of ICV and NEV sectors in Guangzhou.
- Yuexiu Financial Leasing promotes financial leasing in the field of advanced equipment and new energy, particularly around livelihood projects and inclusive leasing, to help foster the development and growth of brick-and-mortar enterprises.
- Chong Hing Bank establishes cross-border business characteristics and competitive advantages, and leverages the strengths of its network layout in both Guangdong Province and Hong Kong to realize the business linkage between branches in Hong Kong and Mainland China.

Yuexiu Transport continually improves its operation and maintenance capacity, enhances its financial capabilities, and steadily advances business restructuring.

- The company has established three major platforms: publicly traded companies, public REITs (Real Estate Investment Trusts), and a project incubator. Huaxia Yuexiu Expressway REIT has been successfully listed to transform into a transportation infrastructure asset management company.
- The company has successfully acquired Lankao-Yushi Expressway in Henan, which has significantly bolstered its project management capabilities and enriched its regional asset portfolio in central China.

After restructuring and optimization, Yuexiu Foods has identified new development directions within the food segment.

- The new strategic directions include: Expanding and strengthening its business in the dairy industry, agricultural and animal husbandry products, and food distribution. Its vision is to become a leading food group in the Guangdong-Hong Kong-Macao Greater Bay Area, a top-tier company in China, and a globally recognized brand.
- Developing a complete industrial chain for pig breeding projects in Guangdong and Guizhou. Its goal is to achieve a production capacity of over 4 million pigs during the 14th Five-Year Plan.
- Huishan Dairy has been successfully restructured. Yuexiu Foods, with its three dairy companies (Flagship, Great Wall, and Huishan), plans to establish a strong presence in regional markets across China. They will focus on four product categories: UHT-treated milk, pasteurized milk, milk powder, and ice cream. Their goal is to become one of the top three dairy farming enterprises in terms of size and rank among the top 10 companies in terms of overall revenue in China.

Credit serves as the fundamental value of Yuexiu Group, empowering businesses,

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Improving the Mechanism and System with a Market-Oriented Approach.

Yuexiu Group adopts a stable and progressive development approach, constantly improving its management system aligning with marketization. We actively follow the Three-Year Action Plan for the Reform of SOEs to fortify the foundation of operational compliance and maintain our steady and healthy operation.

Deepening the reform of state-owned enterprises

2022 marks the final year of China's Three-Year Action Plan for the Reform of SOEs. Yuexiu Group has achieved great success in completing the reform tasks as one of the "Double Hundred Enterprises" selected by the State-owned Assets Supervision and Administration Commission. It is the only municipal-level SOE that has been recognized by the Guangdong's Provincial State-owned Assets Supervision and Administration Commission as a benchmark for management improvement, putting it on par with world-class enterprises.

Yuexiu Group has implemented international standards in its operation management system and adopted tenure and contractual management in principal operation segments. To enhance the company's intrinsic vitality, a market-oriented salary system and incentive mechanisms have been established. These initiatives have led to a unique and innovative development model that reflects the characteristics of the Yuexiu Group.

Yuexiu Group has significantly advanced the Reform of SOEs focusing on key areas and aspects and activate the development dynamics through reform, innovation, market-oriented mechanism. To effectively navigate this transformation, the Group has formulated an action plan that encompasses 61 measures under six categories targeting strategic management, organizational governance, financial management, digital transformation and other key areas.

Strengthening operational management

Yuexiu Group has enhanced its corporate compliance management, legal governance, risk control, and audit supervision to improve our corporate governance system and to ensure legal compliance.



In 2022

the Group offered more than

sessions of legal compliance training

with over

employees involved

Compliance Management

- Issue the *Guidelines for Shared Procurement Services and the Operational Manual for Intellectual Property Rights Compliance* to improve compliance management.
- Issue guidelines for the implementation of opinions for legal compliance and risk control, and further implement compliance review into daily major operational matters;
- Monitor key directly controlled companies to improve their compliance management, which involves breaking down and implementing risk prevention tasks in critical areas and key compliance processes.
- Strengthen the operation and guarantee mechanism of compliance management to promote compliance management practices in key areas that are closely aligned with the core business.
- Carry out special training to improve compliance awareness among employees, with a specific focus on key areas of compliance management.

Risk Control

- Enhance the risk management system and update risk-relevant policies to effectively oversee the risk management process.
- Promote the refinement of contract management to standardize contract management procedures.
- Set up a monitoring system for legal disputes information management, update information on administrative penalties and major legal disputes quarterly, and generate dispute management reports.
- Enhance the BI indicator system for risk analysis and establish the daily detection and information feedback mechanism to ensure timely reporting, processing, and feedback of information.

Internal Corporate Governance

- Develop the *Checklist of Responsibilities for the Eighth Five-Year Plan on Legal Awareness and the Checklist of Laws and Regulations that Leaders and Cadres of Yuexiu Group Should Know* to ensure the fulfillment of its obligations in promoting legal awareness. These checklists provide employees with effective approaches to learn and apply the laws independently.
- Organize exams on knowledge of laws, mobilization and training meetings of promoting transparent procurement, raise staffs' awareness of law-abiding compliance
- Carry out the promotion of the World Intellectual Property Day and the National Constitution Day, publicize knowledge of laws by multi-channel, create a favorable environment to learn and obey the law for the whole group.
- Improve the intellectual property management system, set up a monitoring mechanism for key and time-honored trademarks, and dynamically monitor the risks associated with the Group's key trademarks.

Internal Supervision

- Strengthen the three-tier internal audit structure covering the "Group headquarters", "business segments" and "sub-subsidiaries" to ensure the independence of internal audit.
- Establish a unified, comprehensive, authoritative, and efficient audit supervision system to standardize and regulatization internal audit processes.
- Coordinate audit resources and engage collaborative construction to enhance audit efficiency.
- Appoint dedicated personnel to coordinate and follow up the audit and rectification of projects within the Group, ensuring audit results be transferred into business efficiency.
- Promote the off-site construction of intelligent audit and audit consolidation system to enable transparent and efficient audit practices.

Supporting the Development of the Greater Bay Area with Professional Capacity

Yuexiu Group is dedicated to aligning its development with the strategic plan of the Greater Bay Area. We have created strong connections between the core business, such as real estate, finance, transportation and food, with the Greater Bay Area. By leveraging its strengths, Yuexiu Group contributes to the high-quality growth of the region.

Creating a Metropolitan Coordinating Region (MCR)

In the real estate segment, Yuexiu Group focuses on the Transit-Oriented Development (TOD) model integrating rail construction, land consolidation, property development, urban operations and investment attraction with an aim to create a high-quality MCR for residents of the Greater Bay Area. The Group emphasizes the development of leisure sources and hotel-apartments to meet consumer diverse and individualized demands, and boost tourism in the region. Additionally, we are actively engaged in the renovation of old towns and villages, conducting to improve the living environment and enhance the business environment, and rejuvenate the appearance of old towns and villages in the Greater Bay Area.

In November 2022, the Guangzhou Municipal Housing and Urban-Rural Development Bureau approved Yuexiu Property's *Renovation Plan for Lirendong Village in Nancun Town, Panyu District, Guangzhou*, which symbolized that the renovation project of Lirendong Village is on the track. The plan focuses on three key aspects to help Lirendong Village integrate into the development of the Greater Bay Area, and realize a positive transformation of Lirendong Village:

-Optimizing public spaces..... ▶
- Improving community facilities ▶
-Promoting industrial transformation.....

Pedestrian overhead bridges and an air corridor network will be used to connect commercial buildings, public facilities, subway TOD stations, and the Wanbo CBD, which will create a three-dimensional, interconnected, convenient system for pedestrians.

The plan allocates 458,900 square meters for public services and municipal facilities. This upgrade will enhance the community facilities in the area, satisfying the high-quality-life needs of local residents.

Taking into account local policies and development conditions, the plan aims to create a "fashion center" and a "sci-tech innovation hub". It is estimated that approximately 1.2 million square meters of floor area will be provided, creating 120,000 job opportunities.



3D rendering for the renovation of Lirendong Village



Commencement of the reconstruction and resettlement housing project in the Lirendong Village

Boosting financial vitality

In the financial segment, Yuexiu Group strategically invests in industries such as semiconductors, integrated circuits, next-gen information technology, artificial intelligence, biopharma and healthcare, advanced equipment, renewable energy, and new materials. These investments will enhance the construction of the Guangdong-Hong Kong-Macao Greater Bay Area, making it a dynamic and globally competitive bay area and world-level city cluster.

Creating convenient transportation network

The transport segment of Yuexiu Group focuses on infrastructure investment and construction and continuously push on the expansion and upgrade of expressways in the Greater Bay Area, to create a more convenient transportation network that benefits the people in the region. One notable project is the Guangzhou North Second Ring Road Expansion project, which is part of *China's 14th Five-Year Plan for Transportation Network Improvement*.

The North Second Ring Road renovation and expansion project is a major initiative led by the Guangdong Provincial Expressway and Guangzhou City. Requiring a total investment of RMB 16.983 billion, the project plan involves a combination of three-dimensional expansion, splicing on both sides, and unilateral separation. The road will be designed to meet the technical standards of a two-way ten-lane/twelve-lane expressway, with a design speed of 100 km/h. Once completed, it will greatly improve the expressway network for better infrastructure connectivity in Greater Bay Area.




Yuexiu Transport's Guangzhou North Second Ring Expressway Project

Building local food security


The Group's food segment focuses on three business platform, including dairy, agri-food, and food distribution, to provide a high-quality food supply in the Guangdong-Hong Kong-Macao Greater Bay Area.

To establish a smooth and reliable supply chain, and ensure the safe milk supply in the Greater Bay Area is safe, the Group enhances the collaboration between its subsidiaries Yuexiu Huishan, Great Wall Dairy, and Flagship Milk.



Huadu Pig Breeding Industrial Base, Yuexiu Husbandry

The Group also explores an integrated development approach that involves feed processing, indoor pig farming, slaughtering, deep food processing, and cold chain logistics. It is currently planning to establish pig breeding projects in cities such as Guangzhou and Zhaoqing to provide the Greater Bay Area with safe, healthy, and high-quality pig products.



Foshan Nanhai Cold-Chain Logistics Park

Furthermore, the Group promotes the development of the cold-chain logistics industry. The construction of the Foshan Nanhai Cold-Chain Logistics Park is underway, which will offer customers integrated services such as warehousing, sorting, processing, packaging, distribution, and transportation, and strengthen the logistics chain in the Greater Bay Area.



Trust, which is fundamental value for Yuexiu Group, has a significant impact not only on the enterprise but also on the entire industry. The Group focuses on technological innovation and digital transformation to build a collaborative and efficient ecosystem for the industry. It aims to create a stable development environment to enable high-quality growth through trust.

Yuexiu Group & UN SDGs:



Strengthening Innovation Leadership to Achieve Outstanding Performance

Yuexiu Group embraces the spirit of perseverance and breakthrough. We prioritize technological innovation and accelerates digital and intelligent transformation to optimize the business structure.

Nurturing strength in science and innovation

Sci-tech innovation serves as a potent driving force for high-quality development. The Group values innovative development and the transformation of innovation results. We constantly increase investment in R&D and innovation to tackle challenges in key technologies and product development.

The company is actively exploring the integrated application of big data, AI, and other advanced technologies in traffic safety and emergency response. It has developed the first-of-its-kind AI-enabled "Early Warning Rescue" system with the function of automatic warning and one key rescuing in China. The platform leverages intelligent perception to detect abnormal events on roads, issue automatic warnings, and facilitate efficient rescue operations. It helps to reduce traffic accidents, improve rescue efficiency, and enable timely responses to emergencies.



The AI-enabled "Early Warning and Rescue" system successfully passed the review of the National Ministry of Science and Technology's Science and Technology Investigation Report

Before October 2021, the lightweight inside liner used in China was mainly imported from Russia. Through independent R&D, Guangzhou Paper Group has remake the production capacity of the deinking pulp production line, which was originally designed for processing waste paper, so that the production line can produce 38-60gsm lightweight inside liner using OCC as raw material. This fills the gap in the domestic market for ultra-low-weight inside liners. The project won the second prize for sci-tech advancement in 2022 by the Guangdong Paper Association.



Accelerating digital transformation

In line with the "Digital Yuexiu 2025" strategy, the Group is speeding up digital and intelligent transformation and the conversion of R&D results. On one hand, we are promoting the "Business-Data Middle Platform" to improve business automation and production efficiency, which covers the digital foundation, and middle platforms for data and customer management. With the principle of "Going into and feeding the business", we dive into valuable business scenarios to fully understand business operations, and made the business be more empowered. On the other hand, we leverage ISO system certification to promote the upgrading of capabilities for digital services and information security.

Yuexiu Property recognizes that digital transformation is crucial for agile response to external changes and winning sustainable competitiveness. Guided by the "13th Five-Year Plan" and the "14th Five-Year Plan" for national digitization, we use technological methods to reduce costs and improve efficiency, while enhancing quality and revenue. Breakthroughs have been made in smart marketing, smart building, and smart communities, among other important results.

the company has established a virtual property viewing platform to reach its customers more quickly and widely. Customers can use the platform for online property search, VR property viewing, and one-stop property booking and purchasing services, allowing them to experience the appeal of Yuexiu's products.



the company has established a city map, a design product standard library, an engineering management platform, and a dynamic cost management system. These enable intelligent research and decision-making, online collaborative review of product standards, transparent supervision of engineering projects, seamless data integration across the entire cost chain, and integrated management.

the company actively explores ways to enhance the living experience through technological means. It has created a one-stop solution for smart homes, smart services, smart pedestrian and vehicle access, and smart security management, greatly improving customer experience in living, mobility and other community scenarios.

Guangzhou AMC has developed a GIMS system independently. The system specializes in the valuation of non-performing assets, which drives management actions through different valuations at different stages of the business process. It monitors risks in non-performing asset management in real-time and effectively resolves them, covering the entire life cycle of non-performing assets from acquisition, operation, and management to disposal. By using the GIMS system, Guangzhou AMC has significantly improved its capabilities in financial services and asset management. Shortly after its launch, the system supported the acquisition of a large non-performing asset portfolio worth RMB 40 billion and consisting of 395 properties. It has been highly praised by regulatory authorities and insiders for its international-advanced functions.

Building a Cooperative Ecosystem Through Efficient Coordination

Adhering to the principle of "openness, inclusiveness, win-win cooperation and efficiency", Yuexiu Group establishes a sound and collaborative customer management mechanism to promote the digital transformation of the customer management system, deepen pragmatic cooperation in multi-fields, explore new value along the value chain, and grow together with customers and industry partners.

Optimizing resource collaboration

The Group continuously strengthens the leadership of strategy on collaborations, and promotes concerted efforts among group-level, segment-level, and regional-level organizations, to improve the Group's efficiency in resource collaboration and organizational management.



we deepen cross-segment customer interaction, promote the extension of the industrial chain, and improve the quality and efficiency of resource aggregation.



we actively build a collaborative ecosystem and expands collaborative practices in multiple levels and dimensions.



we have established seven collaborative organizations and an mechanism for organization and operation of each organization, and launched regular regional joint meetings.

2022 Collaborative Organization Performance			
Successfully promoted	Achieved a collaborative amount of RMB		a year-on-year increase of
	billion		%
new collaborative projects for the Group			
Collaborative amount in seven categories	finance RMB	customer referral	industry
	billion	million	million
Banking funds RMB	industry-finance RMB	cross-sell RMB	integrated marketing RMB
billion	billion	million	billion

The Group continues to improve the regular communication mechanism for regional coordination, guide subordinate organizations to form an awareness of regional coordination and establish a regional coordination model with distinctive characteristics, thus achieving efficient regional collaborations.

Hold the semi-annual work meeting for regional coordination in addition to regular coordination meetings;

Conduct industry research to learn from the advanced experience and practices of leading enterprises in regional coordination management;

Adjust the structure of the regional coordination group based on the business development and the integrated opinions of each segments.

Gradually form a coordination model with regional characteristics.

In 2022			
the Group has released a total of	an increase of	We also released	with
business opportunities	%	coordinated projects	
with	compared to the previous year, representing a significant increase in the number of effective business opportunities	an increase of	completed, significantly improving internal and external coordination.
accepted		%	
		compared to the previous year	

The Group successfully finished the construction of the membership management system. We go online with the program named "Yuexiuhui", and collaborate with each segment to construct and carry out scenario-based operation, finally achieving quantifiable project results.

<p>Membership business system: Constructed the "1+N" membership system, completing the construction of "Membership Pass", "Level Pass" and "Points Pass" systems.</p>	<p>Online membership platform: Build the membership operation platform of the Group, realizing the unified login of the entire Group's members as well as the interconnection of points, benefits and grades.</p>	<p>Online member shopping mall: From October to December 31, a total of 2,090 products were on the shelves of the member mall, realizing 91,000 orders, achieving a sales amount of RMB 3.12 million, and successfully transforming 1.144 million people into members of the Group.</p>	<p>Member operation: Carry out a series of online and offline scene activities to realize member recruitment, activation and conversion.</p>
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Promoting industrial development together

The Group is always willing to share development achievements with society. We strive to explore new models and systems for industry-academic-research cooperation, and carries out all-round collaborations with government bodies, upstream and downstream enterprises, and research institutions. By fully leveraging the advantages of the Guangdong-Hong Kong-Macao Greater Bay Area in location and policies, the Group has smoothed the innovation chain, industrial chain, capital chain, and policy chain, to promote high-quality and integrated development of the region.

The Group actively explores new approaches to government-enterprise cooperation, fully utilizes our own advantages in resources and industry development, and provides precise measures to support high-quality development of the region. In 2022, Yuexiu Group signed strategic cooperation agreements with the Department of Commerce of Guizhou Province, Baiyun District, Tianhe District, Nansha District of Guangzhou, and other government agencies, fully playing its leading role as an SOE in Guangzhou to serve the local socio-economic development.

Launching of Dafang feed mill and Xiaojichang project of Yuexiu Husbandry

The Group leverages our advantages in many industries to actively carry out intensive and strategic cooperation with domestic leading enterprises such as Guangzhou Automobile Group(GAC), Guangzhou Public Resource Trading Company , Zhejiang Provincial Energy Group, Chimelong Group, China Railway Construction Group, Guangzhou Mobile, GF Securities, and Guangdong Provincial Port and Shipping Group in different areas, to promote the implementation of major collaborative projects for a win-win future.

Yuexiu Group and GAC held a signing ceremony for the strategic cooperation agreement.

Both of Groups will carry out comprehensive strategic cooperation in the fields of industrial real estate operations, financial services, market expansion, brand promotion, and develop business collaboration in the sales of agri-food products, joint marketing. This agreement will be turned into a range of specific project, realizing the complementarity of advantages, mutual benefit and win-win situation, as well as bringing new momentum for the development of two Groups and the economic and social development of Guangzhou.



Yuexiu Group and Zhejiang Provincial Energy Group signed a strategic cooperation framework agreement to carry out collaborations in project development, urban energy conservation, real estate finance, and team training.

The partnership aims to explore new opportunities for mutually beneficial development. The collaboration is expected to contribute to the formation of new business forms such as "energy plus", "finance plus" and "real estate plus", and to promote the partnerships among SOEs for a win-win future.

The Group actively collaborates with prestigious research institutions to build a platform for cooperation between industry, academia, and research institutes, so as to strengthen talent exchange and training and the development of new products and technologies. In addition, the Group has reached cooperation agreements with South China University of Technology, South China Agricultural University, Guangdong Ocean University, and other universities to jointly build the "Yuexiu Industrial College", a talent training base of the Group.

On June 21, 2022, Yuexiu Property signed a cooperation agreement with the Guangzhou HKUST Fok Ying Tung Research Institute.

This further deepens the partnership between Yuexiu Property and the HKUST. Both parties will fully leverage their respective strengths to promote the transformation of research and technology resources from HKUST and technological innovations for the incubation of more unicorn companies.



Building a Solid Foundation for Sustainable Development with Openness and Self-discipline

Yuexiu Group always values openness and self-discipline. The Group has taken multiple measures to build a clean and honest enterprise, promote standardized and safe production, and create a clean and safe working environment for all employees.

Promoting clean governance

The Group attaches great importance to clean and honest governance as well as anti-corruption efforts. The Group has intensified supervision and regulation to provide robust guarantees for accelerating the pursuit of becoming a world-class enterprise.

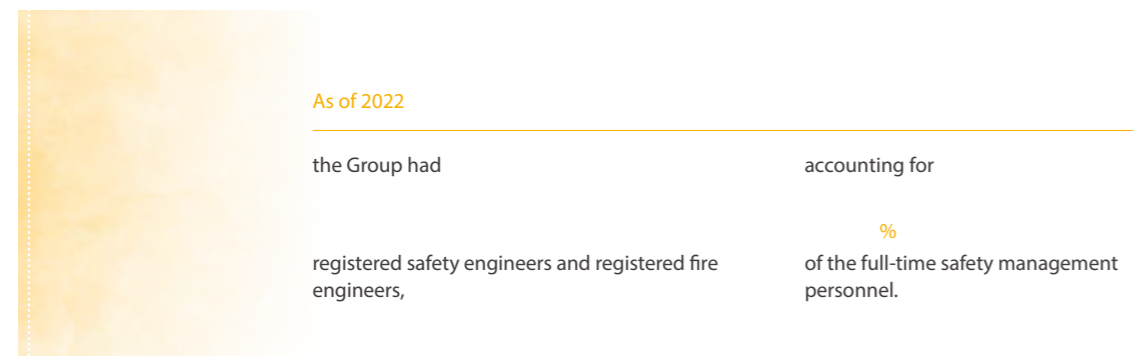
Group revised key management documents such as *the Management Measures for Disciplinary Inspection, Supervision and Complaint Reporting and the Guidelines for Collaborations in Receiving Reports and Complaints*, improved the acceptance platforms, and further smoothed the channels for reporting and petitioning through the establishment of online reporting platforms.

Adhering to the principle of leading by executives, the Group conducted 10 education sessions, which led to 57 integrity lectures by the discipline committee secretaries of subordinate enterprises and 194 specialized education sessions.

Strengthening work safety practices

The group adheres to the bottom line of work safety, comprehensively implements the standardized HSE management system, establishes a work safety management system that covers all employees and the entire production process, and realizes the integrated operation of HSE management and work safety operation.

The Group continuously strengthens the expertise in safety management. Registered safety engineers are appointed in segments and direct subsidiaries, effectively enhancing the safety management and technical capabilities of the enterprises.



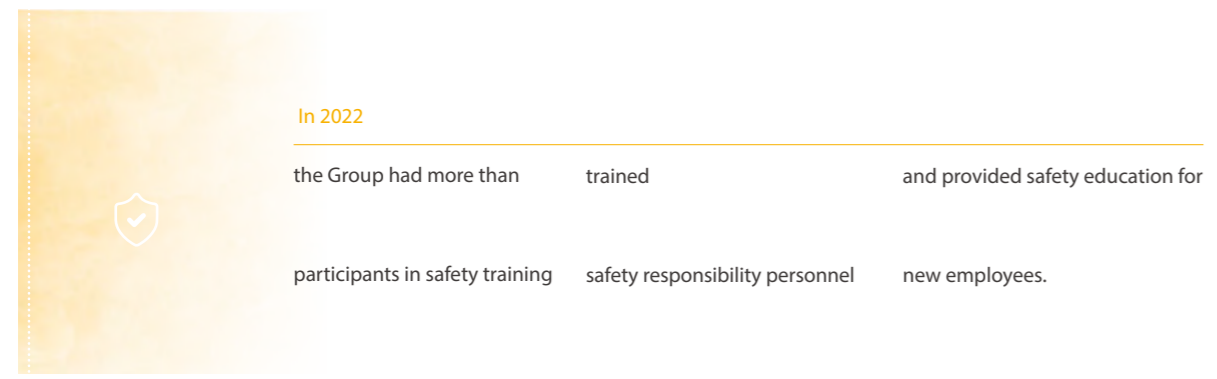
Yuexiu Property's safety knowledge competitions



Yuexiu Financial Holdings' fire drills

The Group incorporates work safety assessment into the KPIs for each segment, and urges subordinate enterprises to take accountability for work safety. In 2022, the Group organized external and internal experts to conduct annual work safety assessments on 6 segments, directly affiliated companies, and 4 food companies, summarized safety management experience based on the identified problems, and continuously improved safety management standards.

The Group strictly implements the "Fifteen Mandatory Measures" for safety production by the State Administration of Work Safety, and combines the Group's vision, mission, and values for safety to carry out safety culture promotion activities, so as to raise employees' awareness on work safety.



Yuexiu Transport's emergency drills for the Changsha-Zhuzhou Expressway project

Yuexiu Husbandry's fire drills in Huadu Project

Con dence, as the core value of Yuexiu Group, provides the intrinsic driving force for sustainable development. Firmly believing in victory, Yuexiu Group' s employ ees worked together to ght the pandemic and shouldered social responsibilities voluntarily. We actively explore new paths for green and low-carbon develop ment. With con dence, We break through barriers and move towards a more har monious future.

Yuexiu Group & UN SDGs:



Fighting the COVID-19 Together

In 2022, the sporadic outbreaks of COVID-19 across China disrupted the rhythms of citizens' life, posing serious challenges for us. Yuexiu Group firmly shouldered the responsibility in COVID-19 prevention and control, and concentrated its efforts to support local communities. Like heroes in harm's way, the Group's employees step forward bravely to fight the pandemic together with the local community.

From October to November in 2022, facing with the worst epidemic situation in Guangzhou in three years, Yuexiu Group dispatched a total of 20,000 people to support the epidemic prevention and control frontline in Haizhu district, Baiyun district, Huadu district and Tianhe district; successively provided the city's Transit and Isolation Team with 2,006 quarantined hotel rooms; and donated a total of about RMB 5 million of epidemic prevention materials and foodstuffs to the frontline of the fight against the epidemic.



In April 2022, there was a sudden COVID-19 outbreak in Baiyun District, Guangzhou. Yuexiu Foods acted swiftly by establishing a COVID-19 prevention and control command and build the supply system to ensure the availability of essential items. They set up multiple supply points in Tangjing Street and Tongde Street, and also opened an online channel for convenience. During the period, Yuexiu Foods delivered 84.1 tons of rice and flour, 59.2 tons of poultry, eggs, and meat, 1.8 tons of aquatic products, 60 tons of fruits and vegetables, 241.6 tons of dairy products, 84.4 tons of convenience food, 75.6 tons of mineral water, 105,450 portions of fast food, 2.7 tons of other kinds of food, ensuring sufficient supply for local residents.



Since October 2022, the COVID-19 outbreak in Guangzhou has remained complex and severe. To address this, Yuexiu Services promptly organized a volunteer team to assist with pandemic control in high-risk areas including Huadu District, Baiyun District, and Haizhu District. These volunteers have been involved in

Shouldering Responsibility and Making Contributions to Society

Yuexiu Group is committed to incorporating social responsibility into the development, making “giving back to the community and employees” a vital aspect of its corporate mission. The Group encourages its employees to engage in social services, and organizes various volunteer service initiatives. We also prioritize employee care, demonstrating our commitment by giving back to society and showing genuine care for our employees.

Social services and charity

The Group actively participates in social welfare and charity undertakings, playing a leading role in areas such as COVID-19 control, drug education, donations for education, poverty alleviation, and care for vulnerable groups. In 2022, Yuexiu Group was honored with the “Guangzhou Business Model for Charity” award and the “Five-Star Charitable Organization in the 2022 Guangzhou Charity List” award. Additionally, the Group’s Charity Foundation was also recognized with the esteemed “Five-star Charitable Organization” award.

March 2022

Yuexiu Group is committed to fostering collaboration between the police and enterprises to enhance public safety. We continuously deepen the police-enterprise cooperation mechanism and establish regular partnerships with the local Narcotics Control Foundation. As part of our efforts, we have donated RMB 1 million to support Guangzhou’s drug control initiatives. We are dedicated to creating a safe and secure environment for everyone in Guangzhou.

Donation ceremony for the fund to the Guangzhou Municipal Narcotics Control Foundation

May 2022

Yuexiu Charity Foundation organized a special event called “Love in Yuexiu” at Xia’ou Village Primary School in Luohu Town, Dongyuan County. The aim of this activity was to promote the love for reading among students by donating books and other essential items. During the event, the foundation generously donated over 100 books, 40 sets of school bags, stationery, and sports equipment.

“Love in Yuexiu” book donation activity

July 2022

The foundation also held a donation ceremony in Guangzhou for the 2022 Yuexiu Charity Children’s Painting Exhibition titled “Lighting the Future of Star Children”. During the donation ceremony, representatives from the Yuexiu Charity Foundation and Flagship Milk came together to make a meaningful contribution. They jointly donated 70 boxes of Flagship Xianquanhu Fresh Milk to 15 families who have children with autism disorder.

Donation ceremony of 2022 Yuexiu Charity Children’s Painting Exhibition titled “Lighting the Future of Star Children”

August 2022

Yuexiu Foundation, together with Yuexiu Property’s Central Greater Bay Area Regional Office, Yuexiu Services’ Guangzhou Office, Yuexiu Group’s Volunteer Team and Yuexiu Property’s Yuexiu Club, organized a charity run event called “Energetic Summer”. Yuexiu Property made charitable donations based on the total kilometers covered by all runners. These funds will be utilized to purchase books for donation to both the Yuexiu Charity Foundation and the Guangzhou Yang’ai Parents Club.

“Energetic Summer” 2022 Charity Run

September 2022

Representatives from Yuexiu Husbandry’s Fengkai Project and China Railway Construction Engineering Group visited the residents of Wanggao Village, Wan’an Village, and Xinwei Village in Jinzhuang Town, Zhaoqing City. Their purpose was to bring support and joy to those in need during the holiday season.



Welfare service by Yuexiu Husbandry and China Railway Construction Engineering Group

November 2022

Yuexiu Property’s “Changsha City Roaming Plan” is a public education campaign taken place in the Central China region. The initiative follows the successful study tour of the Han Kou Historical Area and Wuhan University as another significant endeavor for promoting social welfare. The campaign is aimed to provide young people with a rich and immersive experience in exploring the customs and culture of Hunan, so that they can gain valuable insights and nourishment, continuously expanding the horizons of their personal development.



The “Yuexiu Classroom” activity for city exploration

Volunteer services

The Group is actively spreading the spirit of volunteer service, which emphasizes dedication, friendship, mutual assistance, and progress. We organize a wide range of volunteer activities to contribute to society, making a positive impact as a compassionate enterprise.

In 2022

the Group's volunteer service had **12** teams (groups) with **3,395** registered volunteers participating, accumulating a total of **57,000** hours of volunteer service



In June 2022, Yuexiu Senior Housing and Yuexiu Services partnered with the Guangzhou Volunteer Association to launch the "Volunteer Service for All" campaign. The activities include: Piloting programs such as the "Voice of the Elderly", "Teenage and Senior Volunteer Squad", "N+1 Paired Assistance", and public service lectures. Social workers, medical staff, nursing professionals, and rehabilitation therapists provide services to elderly individuals in need, leveraging the power of SOEs to improve their living conditions.



June 1, 2022 was International Children's Day and World Milk Day. Guangzhou Children's Library carried out "Read about Guangzhou"--a series of story activities of the Guangzhou cows in the Science Museum, on the second floor. The youth volunteer team of Flagship Dairy popularized the knowledge of cows and milk, and provided DIY milk bobble cup making activities and volunteer services for the children.

Employee care

Festive greetings to employees

The Group's labor union issued the *Action Plan for Employee Care in the 2022 Chinese New Year*. A total of RMB 295,000 was allocated to purchase gifts for frontline workers, migrant workers, and other worker groups during the holiday season.

Support for female employees

The Female Staff Committee is actively implementing an incentive policy by introducing the *Program on Cultivating and Incentivizing Female Staff*. As part of this initiative, an amount of RMB 80,000 has been allocated as a cultivation subsidy specifically for female staff members.



Support for employees in difficulties

The Employee Mutual Aid Foundation carefully examined the difficulties experienced by employees and identified 28 households in need. In order to provide support, around RMB 105,000 of relief fund was allocated for their living and children's schooling.

Cultural, sports and leisure (CSL) activities

We organized various engaging events for our employees, including the "Yuexiu Financial Holdings Cup" jogging competition, Yuexiu Transport's soccer tournament, the "Yueyue Cup" badminton tournament, and the "Chuangyue Cup" 3X3 basketball competition. These events are part of the "2022 Yuexiu Energy" Games, which offer a range of CSL activities that appeal to our employees' diverse spiritual and cultural interests.



On September 24, 2022, the trade union of the Group headquarters and the trade union of Chong Hing Bank Guangzhou Branch organized the "2022 Yuexiu Energy" 3X3 Basketball Competition. The event offered a fascinating leisure activity for the staff, allowing them to unwind and alleviate work-related stress. It also encouraged better communication among different departments and segments, fostering team spirit and a sense of belonging among the staff.

Unswerving Dedication to Green Development

Yuexiu Group strongly supports the national goals of carbon peaking and carbon neutrality and is at the forefront of green development. We prioritize the promotion of green buildings, innovative green products, and the implementation of low-carbon operations, all while increasing environmental awareness of staffs. These efforts enable us to establish our own "green footprint" and steadily progress towards high-quality, eco-friendly, and low-carbon development.

Practice green philosophy

Guided by our commitment to green development, Yuexiu Group drives comprehensive transformation and upgrading across all business segments. We prioritize green practices such as saving energy, reducing carbon and pollutant emissions, and improving resource utilization to incorporate a low-carbon approach into our sustainable development efforts and contribute to a greener future



Yuexiu Property is committed to promoting environmentally-friendly building technological innovation. They design all new buildings according to the one-star green building standard. In 2022, they constructed 34 new projects that meet green building standards, covering a total floor area of 4.990 million square meters. There is a substantial 113% increase compared to the previous year.

Yuexiu Property has received recognition for its efforts in sustainability. It was awarded the "2022 China Top 10 Real Estate Enterprises by Low Carbon Indexes" and the "2022 China Top 10 Real Estate SOEs by Low Carbon Indexes".

Yuexiu REIT's Wuhan Yuexiu Fortune Center received LEED v4.1 O+M:EB Platinum certification in 2022.

Yuexiu Property has taken on the design and construction of four ultra-low energy buildings. They have also conducted a study on *the Standardization of Sponge City in the Greater Bay Area*. Furthermore, the company has developed green engineering standards and implemented initiatives to promote a sustainable workplace.

Yuexiu Transport places great importance on controlling the environmental impact of its engineering projects. They have implemented measures to address different environmental risks. Construction companies are required to practice civilized construction and ensure the timely and proper disposal of project waste. Additionally, sound barriers are installed in key road sections to minimize noise pollution.



Yuexiu Transport uses environmentally friendly snow melting agents and ensures that project waste is properly disposed of to minimize the environmental impact of snow melting and de-icing.



Yuexiu Financial Holdings takes environmental factors into account during project due diligence activities and customer credit rating. They strictly prohibit involvement in backward and overcapacity industries and have a one-vote veto for projects that don't meet environmental protection standards. They provide preferential green business in risk pricing to guide and support the development of them.

Yuexiu Financial Holdings has also created a range of green financial products and services, including green leasing, green investment, and green bonds. These initiatives aim to direct financial resources towards more sustainable industries and sectors.

Chong Hing Bank has established *the Policy of Sustainable Lending*, which states that climate risk management and assessment should be considered into lending. They encourage customers to actively respond to climate change, aiming to reduce customers' credit risk and support them make a transformation to low-carbon economy.



Yuexiu Foods has created *the Guidelines for Responding to Environmental Incidents*. All subsidiary companies of Yuexiu Husbandry have also developed *the Emergency Response Plans Specifically for Environmental Incidents*. These measures are implemented to effectively manage and respond to unforeseen environmental accidents.

Yuexiu Foods continuously develops modern ecological agriculture and husbandry integrated industrial projects, and builds its pig breeding industrial park projects integrating planting, breeding, slaughtering and processing into modern, large-scale and intensive environmental pig breeding demonstration bases.



In 2022, Guangzhou Paper Group invested more than RMB 20 million to upgrade the NO₂ treatment facilities of their 130th boiler from SNCR to SCR. The renovation is estimated to reduce NO_x emissions by 332.8 tons per year.

Guangzhou Paper Group has also received the China Environmental Labeling (Type II) Certification from CEC. The certification signifies national recognition for the company's environmentally friendly products.

Innovate green products

Yuexiu Group places a high priority on green development throughout the entire life cycle of its products. It actively promotes the development and application of green technologies, innovates green products, and contributes to creating a sustainable and environmentally-friendly future for the city and urban life.



Yuexiu Commercial has intensified its efforts in conserving energy and reducing emissions. The company has introduced "Office Building 3.0", which prioritizes intelligence, health, and community aspects.

YUE+ E-Commerce platform collaborates with environmental service suppliers to integrate environmentally friendly design, health standards, environmental consultants, and other resources. This support helps enterprises in their green transformation efforts and enables them to achieve sustainable development.



Yuexiu Financial Guarantee integrated green and ESG indicators into its credit due diligence and examination processes and implemented an environmental governance system with a one-vote veto. They provided services to 59 green industry clients, involving assets worth over RMB 17 million.

Yuexiu Industrial Fund invested over RMB 1.6 billion in green business during the same period.

Guangzhou AMC leveraged its expertise in managing non-performing assets and invested approximately RMB 1.3 billion in 2022 to actively support the growth of green industries.

Yuexiu Financial Leasing has expanded its issuance of green bonds and has successfully released one green bond along with three green asset-backed securities (ABS). This comprehensive approach ensures that both green loans and green refinancing are fully covered. In 2022, Yuexiu Financial Leasing issued a total of RMB 3.831 billion in green bonds and RMB 15.1 billion in credit allocation, supporting over 3,000 green projects.

Chong Hing Bank and Kowloon Motor Bus have entered into a Sustainability Performance-Linked Loan Facility agreement to establish sustainability performance indicators to promote environmentally friendly operations and the sustainable development of green transportation in Hong Kong.

Transport segment

Yuexiu Transport is actively exploring and adopting advanced environmental protection technologies. It is using innovative methods like thin asphalt overlay and ultra-thin abrasive overlay in projects. These technologies help reduce resource consumption and waste generation, leading to green achievements.

Food segment

Flagship Milk is committed to promoting the regular maintenance and renovation of their sewage stations. In 2022, its equipment renovation resulted in significant improvements in sewage treatment. For example, the concentration of COD emissions decreased from 159mg/L to 133mg/L, suspended particulates concentration in emissions decreased from 34mg/L to 18mg/L, and BOD5 concentration in emissions decreased from 41.6mg/L to 18.3mg/L. These improvements led to a 15% enhancement in sewage treatment efficiency, effectively reducing environmental and safety risks.



Flagship Milk's measures to address odor diffusion by the installation of FRP covers

Yuexiu Huishan Dairy Farm has implemented a bedding system using recycled manure solids. This system effectively eliminates harmful bacteria and reduces the water content in the manure. The exhaust gas produced during the fermentation process is properly treated and discharged, ensuring a clean surrounding environment. The use of recycled manure bedding reduces the requirement for river sand or rice husk, resulting in decreased pollution and minimal damage to the ecological environment.

Guangzhou Paper Group

Guangzhou Paper Group is actively engaged in the comprehensive reuse of municipal and industrial solid waste, including hazardous and non-hazardous waste. They promote the utilization of de-inked paper sludge as an effective and innovative approach to achieve this goal. In 2022, the company achieved comprehensive reuse of all solid wastes and maintained 100% recycling of the solid waste.

Additionally, Guangzhou Paper Group has created a type of kraft paper that is highly resistant to water. It is used as the main material for innovative square bottomed paper bags, which are designed to be leak-proof. By replacing plastic bags with these eco-friendly paper bags, Guangzhou Paper Group has become the first manufacturer in the industry to achieve mechanized mass production of paper bags.



Leak-proof paper bags developed by the Guangzhou Paper Group

Live a greener life

Yuexiu Group is dedicated to integrating the principles of environmental sustainability into every aspect of daily operations. We actively promote a low-carbon approach to work and life, with the goal of conserving resources, protecting the environment, reducing pollution, and embracing a more sustainable lifestyle.

The Group conducts awareness campaigns and educational activities to promote green office program. We encourage paperless office practices and implement measures to save water and electricity in our daily operations. Our aim is to create a green, eco-friendly working environment.

In 2022

Yuexiu Property successfully reduced carbon emissions by an impressive

5,410.16

tons.

The company achieved this by digitizing daily work processes through an internal intelligent working platform. It enables the employees to conduct online training and video conferences, send digital logs, and significantly reduce paper consumption.



Yuexiu Property's green office concept

Every year, the Group arranges environmental activities on the Earth Day, such as participating in the Earth Hour, and actively advocates for waste separation. We strive to promote a low-carbon and environmentally friendly lifestyle, while also increasing green awareness among citizens. Our ultimate goal is to foster a civilized, healthy, and green living environment.

In 2022, Guangzhou IFC became the pioneer in China by establishing the Green Health Committee, the first office-based green health organization. Under the theme of "Green Health", Yuexiu Services has been actively promoting the initiatives of the Green Health Committee. The company has organized a range of activities, including "Green Planet" climate protection campaign, informative green health lectures during the pandemic, engaging no-smoking day games, and educational scientific camps focused on garbage sorting. It has also collaborated closely with local tenants to integrate green development concepts into their daily work and lifestyles.

Outlook for 2023

In 2023, we are embarking on a new journey with the comprehensive implementation of the spirit of the 20th National Congress of the CPC and the advancement of our "14th Five-Year Plan". We will follow the guidance of the 20th National Congress of the CPC and align our efforts with the new development stage. By embracing the new development philosophy, we aim to establish a fresh paradigm for development. With confidence and determination for high-quality growth, we will utilize our unique characteristics and strengths to provide firm support for the integrated development of the Guangdong-Hong Kong-Macao Greater Bay Area and the construction of a modern industrial system.

As we aim to be listed among the Fortune Global 500 companies, our focus will be on optimizing and adjusting our company structure to cultivate new areas of business growth. In the real estate segment, we will continue to implement our strategy for commercial and residential properties, prioritizing initiatives such as Transit-Oriented Development (TOD), urban renewal, and collaborations with other state-owned enterprises to enhance productivity. In the finance segment, our focus will be on key businesses and regions, with a special emphasis on inclusive finance, green initiatives, and financial technology (fin-tech). Our transport segment will work towards maintaining a smooth industry chain and aim to transform into a transportation infrastructure management company. In the agri-food segment, we will integrate resources along the entire industrial chain, adjust our product portfolio, and establish connections between the upstream and downstream of the pig farming industry chain.

We will actively leveraging our position as a leading enterprise to serve the socio-economic development of the Guangdong-Hong Kong-Macao Greater Bay Area. We will expand our local investments in key projects and urban operations, while also strengthening our financial services to support the real economy. We aim to attract high-quality enterprises to Guangzhou by utilizing the capabilities of the Yuexiu Industrial Fund. We will actively support the implementation of the Nansha Plan and operate the Yuexiu-HKUST Nansha Intelligent Manufacturing Production Base through a market-oriented approach. Additionally, we will prioritize social initiatives that improve people's livelihoods, such as subsidized housing, long-term rental apartments, elderly care projects, and ensuring a stable supply of necessary agricultural products. Moreover, we aim to transform the Conghua Field Complex project into a national demonstration site for rural revitalization.

We should live every moment to the fullest with lofty goals in mind. In 2023, we will work together with full dedication to fulfill our mission and achieve even greater success. We will focus on our "12345" strategic goals and make a significant contribution to our high-quality development, taking it to a whole new level.

Key Performance Indicators

	Indicators	Units	2020	2021	2022
Economy	Maintenance and appreciation rate of state-owned capital	%	113.09	112.90	105.97
	R&D investment ¹	RMB 10,000	14456.44	14643.49	43867
	Number of new patents	Numbers	34	47	46
	Product qualification rate (Guangzhou Paper Group)	%	99.4	99.4	99.4
	Total complaints (Yuexiu REIT)	%	100	100	100
	Customer complaint response rate (Yuexiu Transport)	%	100	100	100
	Complaint resolution rate (Guangzhou Paper Group)	%	100 (Newsprint) 100 (New product)	100 (Newsprint) 100 (New product)	100 (Newsprint) 100 (New product)
	Complaint resolution rate (Yuexiu Foods)	%	100	100	100
	Customer satisfaction (Yuexiu REIT)	%	97	96	98
	Customer satisfaction (Guangzhou Paper Group)	%	96.6 (Newsprint) 86.3 (New product)	95.7 (Newsprint) 85.6 (New product)	97.0 (Newsprint) 87.0 (New product)
	Total number of suppliers (Yuexiu Property)	Numbers	13050	26850	18196
	Total number of suppliers (Yuexiu REIT)	Numbers	1013	1024	854
	Total number of suppliers (Yuexiu Transport)	Numbers	1292	1758	2319
	Total number of suppliers (Yuexiu Financial Holdings)	Numbers	129	197	217
	Total number of suppliers (Chong Hing Bank)	Numbers	226	273	281
	Proportion of suppliers in South China (Yuexiu Property)	%	56.92	58.00	45.33
Proportion of suppliers in South China (Yuexiu REIT)	%	73	81	75	
Proportion of suppliers in South China (Yuexiu Financial Holdings)	%	58.91	67.00	70.50	
Society	Total number of employees	Person	29937	36837	38027
	Number of male employees	Person	18620	22832	23807
	Number of female employees	Person	11317	14005	14220
	Number of ethnic minority employees	Person	1298	1751	1953
	Proportion of female executives (Yuexiu Group headquarter)	%	16.7	22.2	23.53
	Number of newly hired employees (Yuexiu Group headquarter)	Person	37	77	39
	Total turnover rate of employee (Yuexiu Group headquarter)	%	3.60	4.22	5.42
Number of paid leave days per capita (Yuexiu Group headquarter)	Day	5.67	5.12	5.49	





Reader Feedback

Dear readers:

Thank you for reading our 2022 sustainability report. We sincerely welcome your valuable feedback and suggestions to continuously improve the level of report compilation and our practice and management in sustainability.

◆ As a stakeholder of Yuexiu, what is your relationship to Yuexiu?

- Government and regulatory units
 Investors
 Clients
 Suppliers or business partners
 Employees
 Community
 Public welfare organizations
 Media
 Others _____

◆ What is your overall comment on this Report?

- Excellence
 Good
 Average
 Below Average
 Poor

◆ Which part of the information disclosure are you more concerned about in this report.(Multiple choice)

- Compliance Operation
 Employee Growth
 Responsible Purchasing
 Reform of State-owned Enterprises
 Promoting Bay Area development
 Servicing urban construction
 Emergency Support
 industrial upgrade
 Green operation
 Community welfare
 Rural Revitalization
 Servicing public life
 Others _____

◆ What do you think about the completeness of information disclosed, layout design and readability in this report?

- The completeness of information disclosed:
 Excellence
 Good
 Average
 Below Average
 Poor
 Layout design:
 Excellence
 Good
 Average
 Below Average
 Poor
 Readability:
 Excellence
 Good
 Average
 Below Average
 Poor

◆ Your suggestions regarding improving the level of our sustainability report compilation and social value work?
